

## 8 HIGH IMPACT CHANGE MODEL

## MANAGING TRANSFERS OF CARE BETWEEN HOSPITAL AND HOME

Impact change	RAG rating	Update and <b>Further Actions</b>
Early discharge planning	Established	IDTs, Check Chase Challenge, SAFER Red 2Green , End PJ Paralysis Stranded Patient Reviews in place Frailty Front Door commenced <b>Further work to embed processes including EDDs in place within 48 hours</b> <b>Early planning for elective care discharges</b> <b>Frailty plans to support early discharge</b>
Systems to monitor patient flow	Established	Embedded End PJ Paralysis, Criteria Led Discharge on all wards Stranded Patient Reviews impact on both sites enhanced and maintained <b>Continue to manage surges in FFA</b> <b>Review of bed demand across Q1-4</b> <b>System-wide demand and capacity management plan refreshed</b>
Multi-disciplinary/ multi agency discharge teams including voluntary and community sector	Mature	MDTs in place: IDT;ICT; Frailty at Front Door at PRH Improved accuracy of pathway decision-making DTCO reductions Independent Assessor place <b>Further development of MDT working</b>
Home First/Discharge to Assess	Mature	Consistent desired ratio splits of 60% P1, 30% P2, 10% (58:27;15 to M12) Care Home MDT in place to support discharge Independent Assessor place to increase early discharges Development of Pathway 0 offer <b>Ensure sufficient P1 capacity</b>
Seven day service	Established	Systems and processes in place to ensure target discharge numbers over 7 days Rapid Response operate 7 days/ week SWs in SATH over weekends and BHs OOH provider in place SATH staffing over weekends <b>Workforce development for 7 day working</b>
Trusted assessors	Mature	Daily MDT IDTs in place IDTs involved in Check Chase Challenge, targeted In-reach and Strand Patient Reviews Independent Assessor in place
Focus on Choice	Established	Available Patient information explained Choice policy in place <b>Further review of Choice letters to embed</b> <b>Further develop Criteria Led Discharge</b>
Enhancing health in care homes	Established	Care Home MDT in place Phase 2 roll out: 12 care homes supported Emergency Passport and Red Bag Scheme in place <b>Further implementation of Enhanced Clinical Health in Care Homes proposals</b>